

Global Products Inc.

Problem Report

Monday, February 17 2003

PRB101R

Parameters used in generating this report:

Problem ID

Assigned To ,

Project E-Commerce Web Site

Status

Sorted by Status

964 Having trouble getting order listing to show everything NEW

Description
 Seems that the order listing screen is not listing everything I ordered.

Reported By	Repeatability	Priority
Assigned To Malenke, Monte	Severity	Category
Created By Malenke, Monte	Create Date 01/02/03	Date 1st Reported
Prevention Code	Last Updated	Escalated to Projectricity

Diagnosis / Prognosis

Steps to Recreate Problem

Affected Areas Description

Problem Frequency Description

Work Arounds

Resolution

Problem Prevention Description

965 Help screen seems to be missing help on order listing page. NEW

Description

Reported By	Repeatability	Priority
Assigned To Ranner, Sandy	Severity	Category
Created By Malenke, Monte	Create Date 01/02/03	Date 1st Reported
Prevention Code	Last Updated 01/02/03	Escalated to Projectricity

Diagnosis / Prognosis

Steps to Recreate Problem

Affected Areas Description

Problem Frequency Description

Work Arounds

Resolution

Problem Prevention Description

949 The order tracking screen is performing too slowly. ACTIVE

Description
 The order tracking screen is taking up to 15 seconds to return the order info. Specs require a 3-5 second response time. This needs to fixed ASAP

Reported By	Repeatability	Priority
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Assigned To Malenke, Monte
Created By Malenke, Monte
Prevention Code

Severity VERY HIGH
Create Date 12/30/02
Last Updated

Category
Date 1st Reported
Escalated to Projectricity

Diagnosis / Prognosis

Steps to Recreate Problem

Affected Areas Description

Problem Frequency Description

Work Arounds

Resolution

Problem Prevention Description